

# A PATH TO STABILITY THROUGH EMPLOYMENT OPPORTUNITIES

HomeRise's Employment Ladder provides a clear and defined path to employment in the hospitality and support services sector. Our Employment Training Program, **DeskREADY**, teaches soft and hard professional skills with a focus on the core competencies required for employment. Job placement is through HomeRise's social enterprise, **Solutions SF**, a 15-month supported, transitional work program for those who have experienced or are at risk of homelessness. Approximately 90 percent of individuals who complete these programs are hired as desk clerks at one of HomeRise's 17 residential sites. Desk clerks are the face of the building and positively impact resident experience.

## SOLUTIONS SF:

- Places individuals in transitional lobby staff jobs, such as desk clerks
- Provides supported employment with counseling for up to 15 months
- Pays market-rate wages and offers health benefits
- Provides on-the-job training and prepares employees for permanent positions
- Places employees in full-time external employment
- Delivers high-quality lobby staffing services to HomeRise residents and clients

### What residents say about desk clerks:

"Desk clerks add a unique personality to each building."

"Desk clerks are always friendly and treat us with respect. They're like family members."

## OUTCOMES FROM THE 2017-2018 FISCAL YEAR



Solutions SF served 272 participants



\$2.07 million wages were earned



101 Solutions SF participants graduated with job retention at 6+ months



60 individuals were placed in transitional entry-level employment opportunities as front desk clerks



48 were placed in entrylevel positions, and 12 obtained full-time property management positions with benefits and an average hourly wage of \$15.90